



Diane Callahan <comcalla3@gmail.com>

MOU, answers to questions presented to me at the board meeting

1 message

Andy Campbell <waterwork@whidbey.com>

Wed, Jun 19, 2024 at 12:36 PM

To: Diane Callahan <comcalla3@gmail.com>, Mitchell Klein <whidbeyfog@outlook.com>, Steve Clemens <leadball2@gmail.com>

1. Projected start? After parts arrive and time allows.
2. Expected end date? don't know.
3. Exact cost per meter? Not sure, Estimate that was approved, labor portion is four meter installs per hour.
4. Payment? Work done will be billed monthly as we do now.
5. Change in pressure? No.
6. Billing transition? Meters will be read and tagged when removed, billing when read will be totalized.
7. Billing delay? No.
8. Duration of customer out of service? See #3
9. Order of work? No order.
10. We will knock on doors and inform as we work. do not need to be home. No customer help needed.
11. Written notice to customer? We will knock on doors and inform as we work.
12. Unexpected work? Any work expected to exceed 15 minute will be scheduled with the customer.
13. Contact person? Andy Campbell 360-579-1956
14. Certify new system? Each meter will be flow tested when installed. We will work through our front office on billing questions.
15. Changes to Policy? None. We will work through our front office on billing questions.
16. Old meter retainage? We will mark and retain meters at our warehouse for two full billing cycle at a minimum.